



IMPORTANT NOTICE:

Only You Can Help To Stop Fraud

We have seen a recent uptick in fraud attempts targeting AbbyBank customers. Your safety and security are our highest priorities, and we want to ensure you know how to protect yourself.

What Fraudsters Are Doing

Scammers pretend to be our fraud department or employees. Their text messages or calls make them look real. They often:

- Claim there is suspicious activity
- Ask you to verify transactions
- Request your online banking username, password, or one time passcode
- Ask for your debit card number or PIN
- Send texts with links or requests to confirm information

If you receive one of these messages: **STOP**. Do not release any information about your debit card, online banking, social security number or any other information!

AbbyBank will NEVER:

- Ask for your online banking login or password
- Ask for your one-time verification code
- Ask for your debit card PIN
- Ask you to click on links sent by text

If a call or text asks for any of these, **it is a scam**, even if it looks like it comes from us. **Call us directly at 715-223-2345** and ask for Customer Support to confirm.

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Do and Don't Guide to Protect Your Information

Do	Don't
Pause before responding.	Don't share your username or password.
Call us using the number on your card or our website.	Don't give out your one-time verification code.
Delete messages that ask you to verify through a link.	Don't provide your card PIN or number.
Contact us if anything feels off.	Don't click on links in a text.
Hang up if anyone pressures you or asks for sensitive information.	Don't trust caller ID.

If you think you may have responded to a scam, contact us right away. We will help secure your account.

If you receive a fraud alert on non-business days, do not worry. Call us on the next business day and we will help.

Thank you for trusting AbbyBank. Staying alert helps keep your accounts safe.